

RULES FOR REPORTING ABUSE

1. Introduction

QUALIFORM ZRT. (hereinafter: company) XXV. Law (hereinafter referred to as the "Complaints Act") to report information about unlawful or suspected unlawful acts or omissions as well as other abuses as well as violations of the rules of conduct established by it in its rules of procedure in accordance with its obligation under Section 18 Paragraph 1 (hereinafter: reporting system). In connection with the use and operation of this notification system, the following regulations (hereinafter: Regulations) are established to establish internal procedures and related rules.

In this Regulation, QUALIFORM ZRT establishes the procedure for the effective investigation of reports as well as the measures to be followed to protect the personal data of the reporter and the persons involved in the report, with the aim of establishing its reporting protection system in a clear and understandable manner and manner.

2. Purpose and scope of the regulation

2.1. Purpose of the regulation

- 2.1.1. QUALIFORM ZRT recognizes that the efficiency of its operations can be damaged by abuses within the organization and, in this context, the morale and well-being of employees who perceive abuse. The company strives to identify and remedy possible abuses in its operations as quickly as possible.
- 2.1.2. The purpose of these regulations is for the company to establish an abuse reporting system in relation to abuses affecting its business activities and, in addition to complying with the provisions of Section 9 (2) of Law I of 2012 of the Labor Code, also with the provisions of Section 9 (2) of Law I of 2012 on the Labor Code corresponds to the Complaints Act. Regulations and, in addition to whistleblower protection, also promotes the elimination of abuses.

2.2. Definitions

- 2.2.1.** Legal relationship aimed at employment: any legal relationship in which the employee carries out a paid activity for the employer according to the employer's instructions or carries out an independent activity,
- 2.2.2.** Employer: who employs a natural person within the framework of a legal relationship aimed at employment,
- 2.2.3.** Employee: the natural person who, within the framework of a legal relationship based on employment, carries out an activity for remuneration for the employer and under the employer's control or who works independently.
- 2.2.4.** Complaint: a request aimed at remedying a violation of an individual right or interest and the processing of which does not fall within the scope of other, in particular judicial or administrative, procedures. The complaint may also contain a suggestion.
- 2.2.5.** Notice in the public interest: draws attention to a circumstance whose remedy or elimination is in the interest of the general public or society. The public notice may also contain a proposal.
- 2.2.6.** Abuse: any act or omission that is contrary to the laws applicable to the company or its employees, the internal regulations of the company, in particular the basic principles and requirements set out in point 3 of these regulations.

2.3. Scope of the regulation

- 2.3.1.** The scope of these Regulations extends to the officials of QUALIFORM ZRT as well as to all its employees, regardless of the type of legal relationship (hereinafter collectively: employees), as well as to all those who, in accordance with complaint No. 20 and on the basis of point 5.1 These rules of procedure give you the right to report abuses during the operation of the company.

- 2.3.2.** The scope of application of the regulation does not extend to the receipt and investigation of complaints or reports of public interest, for which, according to their content, a body designated by other legal provisions (e.g. police, administrative offense authority) is authorized and obliged to act).
- 2.3.3.** These regulations and the provisions contained therein come into force on December 1, 2023 and are valid for an indefinite period of time. Changes to the Regulations will come into force from the date of publication of the changes.

3. General principles

- 3.1.** Persons employed by QUALIFORM ZRT are obliged to carry out their work with the honesty, care, competence and responsibility expected of them, in accordance with relevant laws, employer instructions and professional requirements. In this context, employees are obliged to refrain from all actions and behaviour that contradict the laws that apply to them and the company's internal regulations.
- 3.2.** Employees are obliged to use their work to promote the efficient and orderly operation of the company, the achievement of its economic goals and the promotion and preservation of its good reputation.
- 3.3.** Employees are obliged to treat all professional, business and personal or other data and information of which they become aware in the course of their work as confidential. Without appropriate authorization, the employee is not authorized to disclose this information or disclose it to third parties, unless disclosure of the information is required by law or professional practice.
- 3.4.** Employees are obliged to work with other employees as part of their work and to strive to build good cooperation. In this context, he is obliged to treat his colleagues with the respect that he expects and he is also obliged to support the work of colleagues to the extent expected of him, in accordance with the knowledge and experience at his disposal.
- 3.5.** Employees must refrain from discriminating against colleagues for the entire duration of their employment relationship. The prohibition of discrimination must be enforced particularly against employees in

managerial positions, in determining employment and working conditions, in the promotion system, in determining benefits and in determining remuneration and disciplinary liability. Employees are always obliged to respect the human dignity and personal rights of other people.

- 3.6.** The people employed at QUALIFORM ZRT are obliged to comply with the behavioral requirements set out in the company's internal regulations.

4. Subject of the announcement

- 4.1.** In the internal abuse reporting system it is possible to report information about illegal or suspected illegal actions or omissions as well as other abuses.

5. The company's notification protection system

- 5.1.** The internal abuse reporting system is created and operated by QUALIFORM ZRT itself, independently and without involving external contributors. The company appoints human resources officer Rigó Róbertné to lead the internal abuse reporting system. (hereinafter: delegated person) The delegated person can neither be instructed nor influenced in any way by the employer to carry out this task.
- 5.2.** The framework for the operation of the internal abuse reporting system is determined by these regulations. Within the framework of the regulations, the designated person independently determines the type of investigation, if necessary, selects the group of people to be questioned and the necessary evidence. In order to carry out the investigation, the company is obliged to provide a separate room in which the technical requirements for the negotiation and the protection of the personal rights of the people involved can be fully guaranteed.

6. Persons authorized to report

6.1. Persons who can submit a report in the internal abuse reporting system:

- a) employed by the employer,
- b) the employee whose employment relationship with the employer has been terminated,
- c) a person who wishes to establish a legal relationship for employment with an employer in whose case the procedure for establishing this legal relationship has been initiated.

6.2. Persons who can also submit a report in the internal abuse reporting system:

- a) the sole proprietor, the sole proprietorship, if there is a contractual relationship with the employer,
- b) a person who has an interest in the employer and a person who is a member of the employer's administrative, executive or supervisory board, including non-executive members,
- c) a contractor, subcontractor, supplier or a person under the supervision and control of a contractor who has initiated the procedure for establishing a contractual relationship with the employer, is in a contractual relationship or has had a contractual relationship,
- d) interns and volunteers of the employer,
- e) a person who wishes to establish a legal relationship or contractual relationship with the employer in accordance with points a), b) or d) and for whom the procedure for establishing this legal relationship or contractual relationship has been initiated, and
- f) the person whose legal or contractual relationship with the employer has ended in accordance with points a), b) or d).

7. Providing information to whistleblowers and managing personal data

7.1. The reporter according to number 6 can request that his personal data (name and the data required for his identification) not be published when submitting his report.

- 7.2.** The report can be made anonymously, but if the report is anonymous, the report cannot be investigated. In the case of an anonymous report, the company may decide to order the investigation after considering all the circumstances of the case.
- 7.3.** When submitting the report, the reporting legal entity is obliged to indicate its registered office and the name of the reporting person's legal representative.
- 7.4.** Information on the management of personal data of registrants and other persons affected by the notification can be found in No. 1 of this regulation. It is included in the data management and procedural information provided as an appendix.

8. Reporting methods

- 8.1.** It can report abuse in the following ways:
- 8.2.a)** Orally: in person at QUALIFORM ZRT, Vasút út 1, 3032-Apc, every Tuesday and Thursday from 1:00 p.m. to 2:00 p.m., or in justified cases with the person responsible for processing the report (Rigó Róbertné, human resources employee) took place at a previously agreed time. **If the complaint relates to an employee of the Human Resources department, you must contact the Managing Director, Mr. Máté Hornyik, at a previously agreed time.**
- 8.3.b)** in writing: sent electronically to the email address panasz@qualiform.hu.
- 8.2.** In the case of an oral report, the designated person creates a written report of the report with the content specified in point 9. You can view the contents of the report before signing the report and make additions and suggestions to the content.
- 8.3.** It is not possible to notify QUALIFORM ZRT by telephone because the technical requirements for recording the telephone conversation do not exist.
- 8.4.** The operator of the internal abuse reporting system is obliged to create a complete and accurate report when recording the oral report in writing.

- 8.5.** In the case of an oral report, the whistle-blower must be made aware of the consequences of a bad faith report, of the procedural rules for investigating the report and of the fact that his identity - provided he provides the data necessary to establish it - will not be known in all cases. Phases of the investigation are kept confidential.
- 8.6.** In order to make it easier to submit the written report, this Regulation No. 2 applies. A sample "reporting form" is published as an appendix, which contains the content requirements for a successful report suitable for investigation. The use of the sample is not mandatory; by publishing it, QUALIFORM ZRT promotes the effectiveness of the investigation. The designated person will send confirmation of receipt of the written notification within 8 days. As part of the confirmation, the reporting party must be provided with general information about the procedural and data management rules in accordance with the Complaints Act and these regulations.

9. Content of the announcement

- 9.1.** In accordance with the provisions of point 7.1, the report can be made anonymously or by providing the name and contact details of the reporter. If the applicant does not provide his name and contact details when making the report, he acknowledges that his report may not be examined. This must be communicated to the applicant at the latest when the report is confirmed. In the notification, the applicant must state the reason for his or her right to notification (e.g. the existence of an employment relationship).
- 9.2.** In order to investigate the case and take the necessary measures, the reporter must set out in sufficient detail in the report the circumstances of the abuse or injury that he/she suffered and which served as the basis for the report.
- In particular, the following information must be provided:
- a) which organizational unit is affected by the abuse,
 - b) what the abuse manifested itself in,
 - c) if known, the data necessary to identify the perpetrator,

d) when the abuse occurred,

e) whether the abuse is still ongoing.

9.3. If the report had a history (e.g. the whistle-blower had previously reported the abuse), it is also necessary to state this in the report.

9.4. If the whistle-blower has documents related to the abuse or other evidence to support the report, it is useful to include these to ensure the effectiveness of the investigation.

9.5. When making the report, the reporter must declare that he is making the report in good faith and states the circumstances that he is aware of or that he has reasonable grounds to believe that they actually exist. In the case of an oral report, the whistleblower must be informed of the consequences of a bad faith report, of the procedural rules for investigating the report and of the fact that his identity - provided he provides the data necessary to establish it - is not known - will be treated confidentially in all phases of the investigation.

10. To order or not to order an investigation

10.1. A Based on the decision, the examination can be waived in the following cases:

a) the report was made by an unidentified reporter,

b) the report was not made by a person authorized to do so in accordance with Section 6 of these regulations,

c) the report is a repeated report by the same reporter with the same content as the previous report, or

d) the impairment of the public interest or a compelling private interest is not proportionate to the restriction of the rights of the natural or legal person affected by the report (hereinafter: the person affected by the report) resulting from the investigation.

- 10.2.** If none of the cases listed in point 10.1 apply, the designated person on behalf of the company will order the investigation based on the report.

11. Checking the report

- 11.1.** If the report is not investigated for the reason set out in point 10, the designated person will investigate the contents of the report within the shortest possible time under the circumstances, but no later than thirty days after receipt of the report.
- 11.2.** The above deadline can be extended in particularly justified cases, with simultaneous notification to the applicant. In this case, the whistleblower must be informed of the expected timing of the investigation and the reasons for extending the investigation. According to the reporter, the deadline for checking the report and providing information about it may not exceed three months, even in the event of an extension.
- 11.3.** When examining the report, the accuracy of the facts set out in the report must be assessed and appropriate measures taken to correct and eliminate them.
- 11.4.** If the initiation of criminal proceedings is justified based on the complaint, measures must be taken to file the complaint.
- 11.5.** The person affected by the report must be informed in detail about the report at the beginning of the investigation in accordance with Section 8. Informing the person affected by the report can be dispensed with if immediate information would prevent the report from being clarified. In this case the information will be provided later.
- 11.6.** During the investigation in accordance with Section 10.2 and throughout the entire procedure initiated on the basis of the report, the Company ensures that the person affected by the report can at any time - including through his legal representative - express his position on the report and support it with evidence.
- 11.7.** When investigating the report, the company will in all cases act impartially and independently in a fair manner, while respecting the principle of equal treatment and the presumption of innocence.

12. Testing tools

- 12.1.** When investigating the report, the information provided by the reporter and the evidence provided by the report must be evaluated. If necessary, the authorized person can hear from the people affected by the complaint and their witnesses. The statement of the person(s) affected by the complaint and the witnesses is voluntary and cannot be compelled by any means or with the prospect of legal disadvantages.
- 12.2.** If company data is required for the investigation that the named person does not have, the responsible operations manager must provide this.
- 12.3.** During the investigation, all data and information obtained from the named person will be classified as strictly protected data. The data and information may only be used by the named person for the purpose of the investigation and may not be passed on to others. The contents of the investigative instruments may only be passed on to those involved in the investigation (those affected, witnesses, senior employees or officials) to the extent that this is necessary for the effectiveness of the investigation.
- 12.4.** If the facts cannot be uncovered using the investigative tools available to the authorized person, this must be communicated to the person making the report immediately and this must be recommended to him/her. If he/she continues to adhere to the contents of his report, he/she should contact the responsible government agency or the contact the competent court.

13. Document management

- 13.1.** In the abuse reporting system, all documents related to the report that are written, printed or stored on an electronic device, as well as notes, logs, recordings and the action related to the investigation are considered documents.
- 13.2.** An independent document management system must be implemented in the abuse reporting system, separate from the company's own document management system. The filing, copying and storage of documents can only be carried out by the person designated for this

purpose and cannot be replaced by another person in this activity.

- 13.3.** The documents must be kept separately for each application in the order in which they were received in a sealed envelope and the envelopes must be stored in a locked cabinet. Only the designated person has access to the filing cabinet.
- 13.4.** Documents related to the report must be retained for five years after the investigation is completed. They must then be destroyed according to protocol.

14. Measures

- 14.1.** When investigating the report, the appropriateness of the circumstances set out in the report must be assessed and measures taken to remedy the unlawful act, omission or abuse.
- 14.2.** If, based on the investigation, the designated person determines that the report is unfounded and no further action is necessary, the designated person will forward the procedure to QUALIFORM ZRT. concludes on his behalf.
- 14.3.** If the investigation warrants the initiation of criminal proceedings based on the conduct contained in the complaint, QUALIFORM ZRT will, on the recommendation of the designated person, take steps to file the complaint in compliance with the relevant procedural rules.
- 14.4.** If, on the basis of the investigation, the conduct contained in the report does not serve as a basis for criminal proceedings, but at the same time it is determined during the investigation that it contradicts the law or the internal regulations of QUALIFORM ZRT, the responsible employer lawyer or the board of directors will submit one proposal for action and the supervisory board.
- 14.5.** The competent authority determines the responsibility of the person(s) who committed the abuse. As an employer, QUALIFORM ZRT is entitled to take employer action against such person(s) in accordance with the provisions of the Labor Code and the employment contract. If the

measure is justified against a person in a contractual relationship, the senior official is entitled to take the measure.

14.6. The highest body, i.e. the supervisory board, which decides on the case, is entitled to take action against a senior official.

14.7. After examining the report, QUALIFORM ZRT informs the reporting party in writing about the results of the investigation and the measures it has taken.

15. Final provisions

This Policy was approved by the Chief Executive Officer on 05 March 2026.



Digitálisan aláírta:
Hornyik Máté

Chief Executive Officer

Attachments:

Appendix No. 1: Data Management and Procedural Information

Appendix No. 2: Reporting form

INFORMATION ON DATA MANAGEMENT AND PROCEDURES

MANAGEMENT OF PERSONAL DATA STRICTLY NECESSARY FOR THE PROCESS AND FRAMEWORK OF THE INTERNAL ABUSE REPORTING SYSTEM

1. Data Manager

- Data Manager: QUALIFORM Zrt.
- Location: 3032-Apc, Vasút út 1.
- Representative: Hornyik Máté Chief Executive Officer
- E-mail: panasz@qualiform.hu
- Website: www.qualiform.hu

(hereinafter: "Data Manager")

2. Personal data mandatory as part of the internal abuse reporting system (hereinafter: abuse reporting system)

You can use the abuse reporting system to report information about unlawful or suspected unlawful acts or omissions and other abuse. The person making the report, i.e. you, can make the report in writing or orally.

According to the Complaints Act, a wide range of people who have a legal relationship with the employer are entitled to report. Information on the procedural rules for reporting to the employer can be found in this information sheet.

The Complaints Act places particular emphasis on the protection of whistle-blowers. All measures that are detrimental to the whistle-blower and are taken as a result of the lawful submission of the report and are implemented in connection with the legal relationship or relationship established with the employer are considered unlawful, even if they would otherwise be lawful.

Submitting a report is lawful if the whistle-blower made the report through one of the abuse reporting systems in accordance with the rules set out in the Complaints Act and the whistle-blower has received the reported information about the circumstances affected by the report in relation to his/her work and activities, and the whistle-blower has reasonable grounds to believe that the reported information about the circumstances covered by the report was true at the time of the report.

QUALIFORM Zrt has appointed an employee to operate its own internal abuse reporting system (hereinafter: Appointed Person).

The framework for the operation of the internal abuse reporting system is determined by these regulations. Within the framework of the regulations, the designated person independently determines the type of investigation, if necessary, selects the group of people to be questioned and the necessary evidence.

To carry out the examinations, QUALIFORM ZRT provides a separate room in which the technical requirements for the negotiation and the protection of the personal rights of the participants can be fully guaranteed.

The designated person shall examine the contents of the report within the shortest time possible under the circumstances, but **no later than thirty days after receipt of the report.**

The above deadline can be extended **in particularly justified cases**, with simultaneous notification to the applicant. In this case, the whistle-blower must be informed of the expected timing of the investigation and the reasons for extending the investigation. According to the reporter, the deadline for checking the report and providing information about **it may not exceed three months**, even in the event of an extension.

When examining the report, the appropriateness of the circumstances set out in the report must be assessed and appropriate measures taken to remedy and eliminate them.

If the initiation of criminal proceedings is justified based on the complaint, measures must be taken to file the complaint.

When investigating the report, the information provided by the reporter and the evidence provided by the report must be evaluated. If necessary, the authorized person can hear from the people affected by the complaint and their witnesses. The statement of the person(s) affected by the complaint and the witnesses is voluntary and cannot be forced in any way or associated with the prospect of legal disadvantages.

If the facts cannot be uncovered using the investigative tools available to the named person, this must be communicated to the informant immediately and, if he continues to adhere to the contents of his report, he must be recommended to contact the state authorities or courts with border jurisdiction.

The report may be waived under the Complaints Act and the Regulations if the report was made by an unidentified reporter, the report was not made by a person authorized to do so under Section 6 of this Regulation, or it is a repeated report from the same reporter with the same content as the previous report. Furthermore, the impairment of the public interest or the compelling private interest would not be proportionate to the restriction of the rights of the natural or legal person involved in the report (hereinafter: the person involved in the report) resulting from the investigation. of the report.

If none of the above cases apply, the designated person on behalf of QUALIFORM ZRT will order the investigation based on the report.

When investigating the report, the appropriateness of the circumstances set out in the report must be assessed and measures taken to remedy the unlawful act, omission or abuse.

If, based on the investigation, the initiation of criminal proceedings is justified due to the conduct contained in the complaint, QUALIFORM ZRT will, on the recommendation of the designated person, take measures to file the complaint in compliance with the relevant procedural rules.

If, as a result of the investigation, the conduct contained in the report does not serve as a basis for criminal proceedings, the assigned person shall simultaneously determine during the investigation that the law or QUALIFORM ZRT. If he violates the provisions of his rules of procedure, he will submit a proposal for action to the responsible employer lawyer or the board of directors and the supervisory board.

The competent authority determines the responsibility of the person(s) who committed the abuse. As an employer, QUALIFORM ZRT is entitled to take employer action against such person(s) in accordance with the provisions of the Labor Code and the employment contract.

If the measure is justified against a person in a contractual relationship, the senior official is entitled to take the measure.

After examining the report, QUALIFORM ZRT informs the reporting party in writing about the results of the investigation and the measures it has taken.

The internal abuse reporting system processes the personal data of the whistle-blower as well as the personal data of the person whose behaviour or omission gave rise to the report and who has essential information in connection with the report. All other personal data that is not included in the above will be deleted immediately from the reporting system.

Legal basis for data management: Fulfilment of a legal obligation. [Art. 6 para. 1 GDPR point c.)] The report is made in accordance with XXV. We are legally obliged to examine and treat you.

Purpose of data management: Only to investigate the report and correct or eliminate the behaviour that is the subject of the report.

Duration of data management: We retain the data until the goal defined above has been achieved.

Recipient: The reporter's personal data may only be passed on to the government body and authority authorized to carry out the procedure initiated on the basis of the report if this government body and authority is legally authorized to do so or the reporter has consented to the transfer of his data. The whistle-blower's personal data may not be published without the whistle-blower's consent. If it turns out that the reporter has provided false data or information in bad faith, his or her personal data must be transmitted upon request to the body or person authorized to initiate or carry out the relevant procedure.

Transfer to a third country or an international organization: Can only be carried out in the case of a legal obligation and taking into account the regulations on the protection of personal data.

3. Rights of the whistle-blower's

In connection with data management, you have the rights detailed in points 3.1-3.4 below. If you would like to live with one of them, please write your request to one of the contact details below:

- Postal address: 3032-Apc, Vasút út 1.
- E-mail: adatvedelem@qualiform.hu

Identification

In any case, we will need to verify your identity before we can comply with your request. If we cannot identify you, we will unfortunately not be able to fulfil your request.

Answering the query

Once identification has been made, we will provide information about the request in writing, electronically or – at your request – orally. Please note that we will respond to your request electronically if you have submitted it electronically. Of course, you also have the option to request a different method in this case.

Administrative period

We will inform you of the measures taken following your request no later than 1 (one) month after receipt of the request. If necessary, this period may be extended by another 2 (two) months, taking into account the complexity of the application and the number of applications, of which we will inform you within the administrative period of 1 (one) month.

In addition, we are required to notify you of any failure to act within the one-month administrative period. You can lodge a complaint about this with the NAIH (point 4.1) and assert your right to legal remedy (point 4.2).

Administration fee

The requested information and measures are free of charge. Exceptions exist if the request is obviously unfounded or - particularly due to its repetitive nature - excessive. In this case, we may charge a fee or refuse to process the request.

3.1. You can request information (access)

You can request information about whether and whether your personal data is being processed:

- What is his purpose?
- What type of data exactly is being processed?
- Who do we transfer this data to?
- How long do we store this data?
- What rights and remedies do you have in this regard?
- Who did we receive your data from?
- Do we make automated decisions about you using your personal information? In such cases, you may also request information about the logic (methodology) we apply, the importance of such data management and the expected consequences.
- If you have discovered that your data has been transferred to an international organization or a third country (non-EU member state), you can request proof of what ensures the proper handling of your personal data.
- You can request a copy of your personal information (We may charge a fee for additional copies based on administrative costs.)

3.2. You can request a correction

You can request that we correct or supplement your incorrect or incomplete personal data.

3.3. You can request that your personal data be deleted ("forgotten")

You can request that we delete your personal data if:

- The personal data are no longer necessary for the purpose for which they were processed;
- In the case of data processing based solely on your consent;
- whether your protest is effective;
- If it is determined that personal data is being processed illegally;
- Required by EU or national legislation.
- We cannot delete personal data if this is necessary:
 - for the purpose of exercising the right to freedom of expression and information;
 - Fulfilment of the data controller's obligation under EU or Member State law requiring the processing of personal data or in the public interest;
 - based on the public interest in public health
 - for archival purposes in the public interest, for scientific and historical research purposes or for statistical purposes, to the extent that deletion is likely to make data management impossible or seriously endanger it; obsession
- to assert, enforce and defend legal claims.

3.4. You can request that we restrict data processing

You can request that we restrict data processing if one of the following points applies:

- You dispute the accuracy of the personal data; in this case the limitation applies to the period allowing us to verify the accuracy of the personal data;
- the data processing is unlawful, but you refuse to delete the data and instead request that its use be restricted;
- We no longer need the personal data for data management purposes, but you need it to establish, enforce or defend legal claims;
- you have objected to data processing; in this case, the limitation applies for the period until it is determined whether the legitimate reasons of the controller take precedence over your legitimate reasons.

In the event of restrictions, personal data may, with the exception of storage, only be processed with your consent or for the establishment, exercise or defense of legal claims or for the protection of the rights of another natural or legal person or for reasons of important public interest of the Union or a member state. We will inform you in advance about the possible lifting of the restriction.

4. Legal remedy

4.1. You can file a complaint with the NAIH

If you believe that the processing of your personal data conflicts with the provisions of the Data Protection Regulation, you have the right to lodge a complaint with the National Data Protection and Information Security Authority (NAIH).

NAIH

- Chairman: dr. Péterfalvi Attila
- Mailing address: 1363 Budapest, Pf. 9.
- Address: 1055 Budapest, Falk Miksa utca 9-11.
- Telefon: +36 (1) 391-1400
- Fax: +36 (1) 391-1410
- Web: <http://naih.hu>
- E-mail: ugyfelszolgalat@naih.hu

4.2. You can go to court

If you believe that the processing of your personal data conflicts with the provisions of the Data Protection Regulation and that your rights under the Data Protection Regulation have been violated as a result, you have the right to go to court.

The decision on the lawsuit falls within the jurisdiction of the court. At the option of the person concerned, the action can also be brought before the court at the place of residence or residence of the person concerned. A party to the lawsuit can also be a person who is otherwise incapable of contracting. The authority can intervene in the legal dispute in order to win the case for the person concerned.

In addition to the provisions of the Data Protection Regulation, Law V of 2013 on the Civil Code, Second Book, Third Part, XII applies. The provisions of the title (§ 2:51 – § 2:54) as well as other judicial procedures apply.

4.3. Compensation and damages

If the Data Controller causes damage or violates the privacy rights of the data subject by unlawful processing of the data subject, damages may be demanded from the Data Controller. The data controller is exempted from responsibility for the damage caused and from the obligation to pay damages if it proves that the damage or the violation of the privacy rights of the data subject was caused by an unavoidable cause outside the scope of data management.

5. Data security

We will do our best to implement the appropriate technical and organizational measures, taking into account the current state of science and technology, the implementation costs, the nature of data management and the risk to the rights and freedoms of natural persons, to ensure that data security is guaranteed.

We always treat personal data confidentially, with limited access, encryption and possible maximization of resiliency to ensure that it can be recovered in the event of a problem. We test our system regularly to ensure security. When determining the appropriate level of security, we take into account the risks associated with data management, in particular arising from the accidental or unlawful destruction, loss,

alteration, unauthorized disclosure or access of personal data transmitted, stored or otherwise managed.

We do our best to ensure that people under our control who have access to personal data can only process that data in accordance with our instructions, unless they are required to derogate under EU or Member State law.

As a physical security measure, we use an access control and camera system, we use logical security measures as follows: firewall, use of antivirus and security software (workstation and file server protection, web monitoring, device monitoring, application monitoring, patch management, WSUS, NAC), software updates, Backup creation, access control, automatic device locking, encryption of portable devices, secure remote access via a VPN connection. For the website: We use SSL encryption, CDN and WAF (Web Application Firewall) services.

6. Other

The data controller is entitled to change the content of this data management and procedural information at any time. Any change to the Rules will come into effect on the date determined by the Board of Directors.

QUALIFORM ZRT.**FORM****to report abuse**

Please read the QUALIFORM ZRT before filling out the abuse report form. Information about the Company's abuse reporting system on the provisions of the Abuse Reporting Policy.

Detector data:		
1.	The detector	
	Name*:	
	Residential address or registered office*:	
	Mailing address (if different from residential address or registered office address):	
	E-mail address:	
	Phone number:	
In the case of a submission submitted through a representative		
2.	Data of the representative	
	Name of the representative:	
	Type of representation (e.g.: legal representative or authorized representative):	
Statement		
In order to investigate my abuse report, by signing and submitting this report form I confirm that QUALIFORM ZRT. my personal data provided in my 2023 Abuse Report XXV on complaints, public interest reports and rules related to reporting abuse is entitled to process it to the extent necessary to fulfill its legal obligations under the law. QUALIFORM ZRT. I have read and taken note of the data protection and procedural information on data management regarding the provisions of the abuse reporting regulations.		

3.	A description of the illegal or suspected illegal act, omission or other abuse information*:	
4.	Date (YY, MM, DD)*:	
5.	Signature*:	

*Fields marked with * are mandatory!*

It is filled out by an administrator!

- ☐ the abuse report was resolved on site, the response to which was accepted by the reporter
- ☐ report of abuse forwarded for investigation

Declaration to be completed in the event of an abuse report recorded by an administrator:

I have received 1 original copy of this notification form.

Place, date:.....

Signature of the applicant: